

Nurse Ambassador Program

Regional Nurse Ambassador

1 Ambassador is assigned to each of the 10 designated HHS regions.

Receives notification of officer assignment at hard to fill agency (BOP, IHSC, I.H.S) from Head Quarters, OBC, Call Center, N-PAC Recruitment & Retention new CAD, PCS.

Serves as point of contact to nurse officer stationed at hard to fill locations (IHSC, I.H.S, BOP).

Connects the officer with the Area nurse ambassador in their assigned agency and location.

Maintain accuracy of individual work emails for the regional and nurse ambassador.

Completes eSat Online Training.

Direct any non-resource related concern of the Officer to the Agency/Area liaison.

Area Nurse Ambassador

Assist the officer to build a supportive network.

Provides officer with needs assessment to identify personalized needs and post evaluation survey via Survey Monkey.

Create Resource list: Faith Based Organizations, Housing, Schools, Child Care, Corps Care, Spousal Support, Local Workforce, Community Activities, Special Needs, Auto Services, Medical Centers, Transportation Options & Shuttle Services.

Completes eSat Online Training.

Connect officer with local PHS officer groups and other relevant community resources for involvement opportunities.

Area nurse ambassador is assigned to officers in the same agency and closest proximity to their assigned duty station.

Provides officer with Welcome Packet to include welcome letter, & resource list based on identified needs from assessment.

Performs a routine check-in with the officer to address any concerns.

Resource to address specific questions regarding relocation and assimilation into the new culture.

Direct any non-resource related concern of the Officer to the RNA.

OBLIGATION: PHS officers that are appointed as Regional and Area Nurse Ambassadors are expected to serve a minimum 2-year term and may serve no more than 2 terms. This agreement is excepted with receipt of orders for permanent change of station. Any concerns regarding the ability to effectively perform the above duties should be brought to the attention of the Nurse Ambassador Planning Committee.