

JUSTIFICATION FOR AWARDING
THE PHS _____ AWARD

LTJG Captain Wantabe is nominated for the Public Health Service _____ Award for his sustained quality performance of clinical duties at the High Cliff Service Unit.

LTJG Wantabe is a Medical Technologist at the High Cliff Service Unit responsible for primary patient care duties involving clinical laboratory procedures. During this time period, he independently managed moderate to complex clinical laboratory testing procedures with very little or no direct oversight. Examples of the type of service LTJG Wantabe performed include independent managing several thousand laboratory procedures encompassing the areas of clinical chemistry, hematology, urinalysis and bacteriology. LTJG Wantabe also responded to several hundred Emergency Room requests and after-hour call backs. These activities were of such importance that judgmental failure would cause a delay in the delivery of health care services by others, and could seriously affect the health status of Indian Health Service patients. In addition, his duties included laboratory analysis such as diabetic clinic, metabolic syndrome clinic, prenatal clinic, women's clinic and teen clinic. On several occasions he was called upon to offer opinions and mentor less experienced departmental staff. Additionally, he was responsible for representing the local clinical program to patients and their families when presented to the laboratory for patient service.

LTJG Wantabe admirably performed his duties to the satisfaction of patients, coworkers, and management. LTJG Wantabe assured the services provided were of a scope, quality, and quantity consistent with IHS, the High Cliff Service Unit, and Joint Commission on Accreditation of Healthcare Organizations policies and standards. His dedication in furthering the mission of the IHS and PHS were evident in his attention to quality and details. His punctuality, ability to work with others, and professionalism enhanced the overall efficiency of the program and positively influenced other employees. In addition to being a positive factor in the operation of the clinical laboratory program, he used the team approach to clinical care with members of other departments, thereby positively affecting their programs. LTJG Wantabe's dedication to providing quality service has brought him well deserved recognition by patients, peers, and supervisors.

LTJG Wantabe's sustained high level of performance strongly support tie IHS' mission of improving the health status of Native Americans and Alaska Natives. Without dedicated officers like LTJG Wantabe, the IHS would be unable to meet its basic health care delivery needs. Because of LTJG Wantabe's notable, strong performance, the patients of the High Cliff Service Unit received better health care.

Therefore, LTJG Wantabe is proudly nominated for the PHS _____ Award for his sustained quality performance of clinical laboratory duties at the High Cliff Service Unit.

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(Clinical)