

CAPT Steven M. Glover is nominated for the Edward Hamilton Award because of his 15 years of service to the Indian Health Service at the Crownpoint Healthcare Facility. During his 15 years of service, CAPT Glover has educated 16 residents, over 60 optometry students and served as the Clinical Director for the entire facility for over 2 years (during two separate terms). This time period does not include CAPT Glover's 5 years of previous service in the United States Navy, including service in Vietnam.

CAPT Glover arrived at Crownpoint Indian Health Service in 1996. At that time he was entering a less than ideal situation. CAPT Glover was replacing a known felon as Chief of Optometry. He had to regain and reestablish the trust and confidence of the Crownpoint Eye Clinic with the Crownpoint Community. Through his hard work and dedication, CAPT Glover was able to re-establish trust with the community and faith in the Crownpoint Eye Clinic. CAPT Glover also worked to solidify the residency and student programs at Crownpoint during that time to ensure these programs would continue to benefit both the educational institutions associated with the programs and the community would have increased access to care.

During his tenure as Chief of Optometry, CAPT Glover has directly supervised sixteen optometry residents. CAPT Glover has successfully used the residency not only to increase care to the community but to recruit future staff members. Eight of his residents have gone on to serve the Indian Health Service in some capacity after completing their residency at Crownpoint. CAPT Glover has also supervised approximately sixty student interns during his time. A handful of these interns have gone on to do residencies in Indian Health Service, directly because of their Indian Health Service experience at Crownpoint. As a result of CAPT Glover's leadership, Crownpoint has received "perfect" ratings (4.0) from its students over the past 4 years and has gained a reputation as a great site to learn both professionally and personally.

CAPT Glover has also served as Clinical Director for the Crownpoint Healthcare Facility on two separate occasions. As a result of the first tenure as Clinical Director, CAPT Glover was able to have Crownpoint Healthcare Facility hire an additional staff optometrist. This allowed for increased patient care and access, both during and after his first tenure was completed. The second tenure as Clinical Director was a direct result of CAPT Glover volunteering to help where there was a need that no one else wanted to fill. CAPT Glover assumed the position at the direct request of the Acting CEO, because none of the medical staff were willing to step up, even on an interim basis and fill a position they needed to occupy. As a result, over the over two years as clinical director, in concurrence with his optometry duties, he was able to successfully navigate the complex day to day operations of the Crownpoint Healthcare Facility and increase the amount of patient providers and services. During this last tenure, CAPT Glover saved the Crownpoint Healthcare Facility over \$200,000 in contract salary it would have cost to hire an acting clinical director. CAPT Glover was also very influential in correcting the laboratory at the Crownpoint Facility. Through CAPT Glover's leadership the laboratory regained its credentialing from the Center for Medicare and Medicaid Services. The laboratory prior to

CAPT Glover's leadership had wasted in excess of two million dollars of service unit funding attempting to regain its credentials and function on a day to day basis.

Outside of the Crownpoint Service Unit, CAPT Glover is also extremely active and impactful. CAPT Glover served a three week deployment after Hurricane Katrina in New Orleans, LA. During this time, CAPT Glover helped to re-establish the critically damaged infrastructure of New Orleans. CAPT Glover also served a month long deployment aboard the USS Iwo Jima as part of Continuing Promise 2010. During this deployment, CAPT Glover served alongside members of all other Military Services including international military personnel. CAPT Glover also provided humanitarian aid, in the form of eye examinations and glasses, in Suriname and Guyana.

CAPT Glover also serves of the Traumatic Brain Injury Advisory Council for the State of New Mexico. This position requires appointment by the Governor of the State of New Mexico. As part of this appointment, CAPT Glover has presented two presentations, one specifically for the Optometrist of the Indian Health Service on traumatic brain injuries. CAPT Glover also holds Fellowship in the American Academy of Optometry, the College of Optometrists in Vision Development and a member of the Neuro-Optometric Rehabilitation Association International. CAPT Glover serves as the New Mexico State Director for the College of Optometrist in Vision Development. CAPT Glover also has served on the national Secretary of Health and Human Services Emergency Response Team since 2004. CAPT Glover is also active with the Continental Divide Commissioned Officers Association and has served as Vice President in the past. CAPT Glover also served as a Senior Officer Mentor, in the national mentoring program established in run by the United States Public Health Service. As part of this program, CAPT Glover assisted junior officers in need of correction and guidance for obtaining future progression in the Commissioned Corps.

CAPT Glover has also been recognized for his dedication and accomplished within the Indian Health Service and United States Public Health Service with numerous awards and honors. In addition to being high awarded with Public Health Service awards, CAPT Glover has received the Navajo Area Director's Award for Excellence twice for his outstanding performance. He also received the RADM Carmona Inspiration Award, which is a national award, presented by the Junior Officers Advisory Group.

As a result of CAPT Steven M. Glover's over 15 years of dedicated service to the United States Public Health Service in the Crownpoint Service Unit as Chief of Optometry, while directly supervising over 60 fourth year optometry students and 16 optometry residents (of which 50% have provided continuing service to the Indian Health Service), and his over two years of serving, voluntarily, as Crownpoint Service Unit Clinical Director; CAPT Glover is nominated and most deserving of the Edward Hamilton Award.