- CDR Targaryen's recent selection as Clinical Pharmacy Coordinator (O-6 billet) encompasses oversight of all seven outpatient clinics operating at Dragonstone Medical Center (DMC) and three satellite facilities at remote locations. She consistently utilizes best practices and lessons learned to improve the efficiency and quality of pharmaceutical services provided to the Crownlands area.

- Despite her short tenure in this new position, she successfully authored changes to institutional collaborative practice agreements to comply with updated NCPS requirements – initiated NCPS certification program for DMC clinical pharmacists that authorized pharmacists to receive Medicaid reimbursement for services rendered, resulting in >$250,000 in revenue for DMC in Q4 FY19 alone.

- Based on her exemplary performance, strong interpersonal skills, and respect of her peers and supervisors, I enthusiastically recommend CDR Targaryen for promotion to O-6.

LEADERSHIP:

- Mentored 8 Andal Health Service (AHS) pharmacists who have developed HIV clinics at additional AHS locations across the country, using DMC's collaborative practice agreements and referral procedures as templates for expansion: additional 5,000 patients served nationwide.

- As the HIV Center of Excellence Clinic Manager from 2015-2019, she utilized the knowledge and skills gained from completing her Master's in Public Health with a concentration in community education to initiate an inter-agency relationship with the CDC Every Dose Every Day Program.

-- Her success with CDC’s program led to the adoption and utilization of program resources at every AHS HIV clinic nationwide, and she currently serves as a liaison to CDC to ensure that current and future educational materials are culturally appropriate for Native Andal patients.

- CDR Targaryen utilizes a fair and consistent approach to issues, leading with kindness and compassion in her relationships with colleagues, direct reports, and patients.

--As a result of her management skills, the HIV clinic has one of the highest personnel advancement rates within DMC; more than 70% of her staff have promoted internally and remained in positions for 3+ years. She is recognized across the agency as an exceptional trainer and supervisor, whose staff are highly desired for leadership roles.

- Invited to speak at a national level - presented to 200+ infectious disease professionals at IDSA’s IDWeek 2019 on AHS clinical pharmacist care models.

MISSION:

- CDR Targaryen and her team were recognized with the AHS Director's Team Award for their exceptional results in providing comprehensive care to Crownlands Area HIV patients, with more than 88% of her patients having an undetectable viral load, both extending their lifespan and minimizing their risk of transmitting HIV.

- As Clinical Pharmacy Coordinator, authorized initiation of substance abuse specialty clinic that resulted in 11% reduction in emergency department visits for opioid overdose within Crownlands service area for Q3-4, FY19.

- She supports satellite and remote AHS facilities by providing TDY services:

-- 30 days to Qarth (ISOHAR site) to augment critical staffing levels;

-- 30 days to Astapor to stand up an outpatient pharmacy chronic disease clinic.