

Previous Version	Update (09/2021)
All Users	
Raters, reviewing officials, and liaisons did not have an option to add their rank if they're an officer	Raters, reviewing officials, and liaisons have a drop-down menu to select their rank
Raters, reviewing officials, liaisons, and CCHQ staff may close a COER	Only liaisons and CCHQ staff may close a COER
If a COER is reset to a previous stage, all text entered in subsequent stages is deleted Example: COER is at the liaison stage. COER is sent back to the officer. All text entered by the Rater and RO is lost.	If a COER is reset to a previous stage, all text entered in subsequent stages is saved.
Apostrophes, quotation marks, and bullets display as upside down question marks	Apostrophes, quotation marks and bullet display correctly
Guest users have 5 minutes to validate their token	Guest users have 15 minutes to validate their token
System did not consistently send tokens to guest users	System upgraded to consistently send tokens
Sign date on PDF was not consistently correct if COER was reset to a previous stage	Sign date on PDF is correct
Rebuttal PDF is not displaying all text	Rebuttal displays text correctly
Rebuttal responses (from Rater/RO) must be submitted via PDF	Rebuttal responses (from Rater/RO) is submitted through the Forms System
COER PDF formatting is not compatible with system changes	COER PDF formatting is updated to accommodate changes plus minor fixes
When navigating to the next page, the COER system goes to the middle of the page	When navigating to the next page, the COER system goes to the top of the page
COER PDF did not display the Rater and Reviewing Official's job titles	Rater and Reviewing Official's job titles are displayed in the COER PDF
No changes	Minor changes to system formatting, line limits, text
Officer	
If any text is entered in "accomplishments" textbox, the rater's email address will not appear	The rater's email address will appear even if text is entered in the "accomplishments" textbox
Officers click a "next" button at the bottom of the page to view the Rater's comments before concurring/disagreeing with their COER	Officers click a "show comments" button next to their scores to view the Rater's comments
No deployment option under "purpose of COER"	Deployment option was added
For TDY or deployment COERs, officers had to send the COER to their regular Rater then the liaison or CCHQ staff had to reroute the COER to their TDY or deployment supervisor	For TDY or deployment COERs, the officer may enter the email address of their TDY or deployment supervisor
Rater	
240 character limit in the Rater's comment box for the 8 performance attributes	400 character limit in the Rater's comment box for the 8 performance attributes

Reviewing Official	
"Reviewer" is used interchangeably with "Reviewing Official"	All instances of "Reviewer" are removed and changed to "Reviewing Official"
Reviewing officials manually enter the liaison's email address	Reviewing officials select the liaison from a drop down menu sorted by agency (Reviewing officials may still manually enter the email address by selecting "other" from the dropdown menu)
Reviewing officials are not required to submit a comment if they do not concur with the Rater's evaluation	Reviewing officials are required to submit a comment if they do not concur with the Rater's evaluation
Liaison	
COER report displayed confusing data if COER was reset to a previous stage or rerouted	COER report correctly displays the latest status
COER report took up to 2 minutes to open	COER report opens in <10 seconds
Liaisons are not given notification if an officer plans on submitting a rebuttal	Officers can click a checkbox indicating they will submit a rebuttal, and liaisons will see it during their liaison review
No dedicated textbox to search by SERNO in Forms Administration	Search by SERNO in Forms Administration