



NAME: CAPT Richard Glabach, MA, R.Ph.  
TITLE: Transformation Officer -  
Information Systems Policy Analyst,  
Office of the Surgeon General

AGENCY: Health and Human Services  
(HHS)

**EDUCATION/DEGREES/CERTIFICATES/INSTITUTIONS:**

CAPT Richard Glabach attended the University of New York, Buffalo where he received his Bachelors of Science in Pharmacy in 1995 and a Masters in Informatics in 2005. CAPT Glabach also obtained a Certificate in Diabetic Care from the University of New York in 1998.

CAPT Glabach has a broad range of professional certifications and training including FAC P/PM Level III training in Program and Project Management, FAC-Contract Officer Representative certification, and liaison officer training for Secretary's Operations Center deployments and Secretary's Emergency Response Team coordination duties.

**CURRENT JOB DESCRIPTION:**

CAPT Glabach is an Information Systems Policy Analyst in the Office of the Surgeon General. As the Information Systems Policy Analyst and project officer administering information technology contracts, his responsibilities include conducting organizational and system analyses in support of Commissioned Corps force management and human resource operations. He identifies program administration needs and translates them into human resource systems goals. CAPT Glabach is responsible for the modernization of business practices using human resource information systems to empower the Commissioned Corps to address the needs of federal and other public health entities. In addition, he has planned and coordinated information technology systems development and disposition in conjunction with HHS Enterprise Architect to assess redundant systems, characterized work to be performed, and planned for migration to an integrated human resource system for Corps officers.

**QUALIFYING SKILLS FOR CURRENT POSITION:**

CAPT Glabach joined HRSA in 1998 as a Chief Pharmacist in the Immigration and Naturalization Service. In 2001 he transferred to FDA as an investigator in the Office of Regulatory Affairs where he conducted inspections, investigations and recalls. In 2003 he became an Emergency Coordinator in the Office of Emergency Operations. In this capacity he coordinated and participated in FDA epidemiological, trace back, injury and disease investigations related to contamination of any FDA regulated product. He coordinated response activities with FDA organizations, USDA, CDC and other Federal, state, and local health officials.

After leaving FDA in 2005, CAPT Glabach returned to HRSA and served as a program management officer responsible for the administration of the 340B Drug Discount Program.

**REASONS FOR CHOOSING THE USPHS AS A CAREER:**

During pharmacy school, CAPT Glabach learned about the United States Public Health Service and viewed it as a way to serve others while affording him with the opportunity to have a varied and challenging career.

**PREVIOUS AND CONCURRENT USPHS ASSIGNMENTS:**

Program Management Officer, Office of Pharmacy Affairs, HRSA  
Emergency Coordinator, Office of Emergency Operations, FDA  
Investigator, Office of Regulatory Affairs, FDA  
Chief Pharmacist, Immigration and Naturalization Services, HRSA

**MOST REWARDING USPHS PROFESSIONAL EXPERIENCE:**

CAPT Glabach has had many rewarding professional experiences in his previous and current positions. However, his most rewarding professional experience came when he was successful in incorporating the USPHS into an existing Human Resources system shared by another uniformed service. This endeavor contributed to recognition of the USPHS as a uniformed service.

**OTHER PROFESSIONAL INTERESTS/ACTIVITIES:**

CAPT Glabach enjoys learning about professional and technical systems for communicating medical knowledge and influencing public health behaviors.

*by CDR Melina N. Griffis*